



@COM Call-button



@COM Business Manager v1.3

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1. Preface

This document describes the @COM Call-button application.



2. Requirements

The system requirements for the @COM Call-button application are:

- Windows XP/Windows 2000 server and higher
- 32-bit or 64-bit versions are both supported
- TCP/IP communication with @COM webservices (TCP port 8001 and 8401)

Other requirements are:

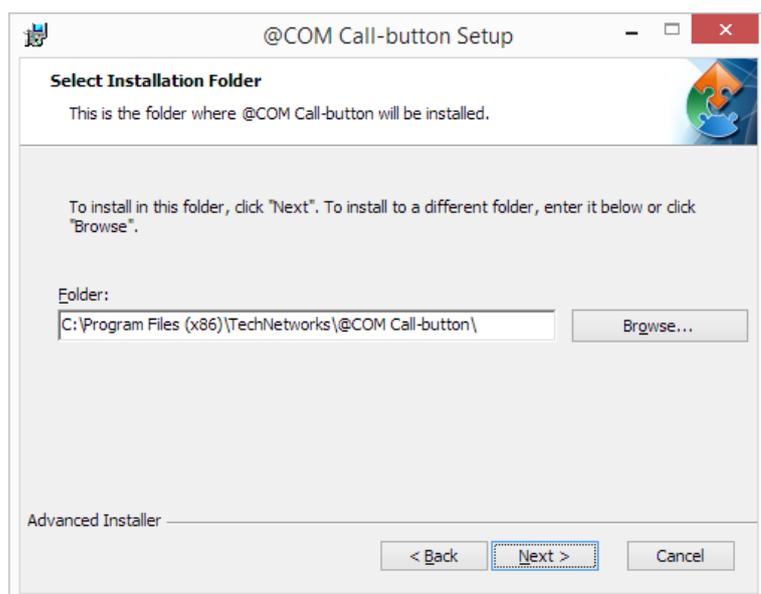
- You must login with a user account with "Administrator" rights.
- User accounts with the "call control" feature enabled must be created in the @COM Business Manager for everyone who is going to use the Call-button.

3. Installation

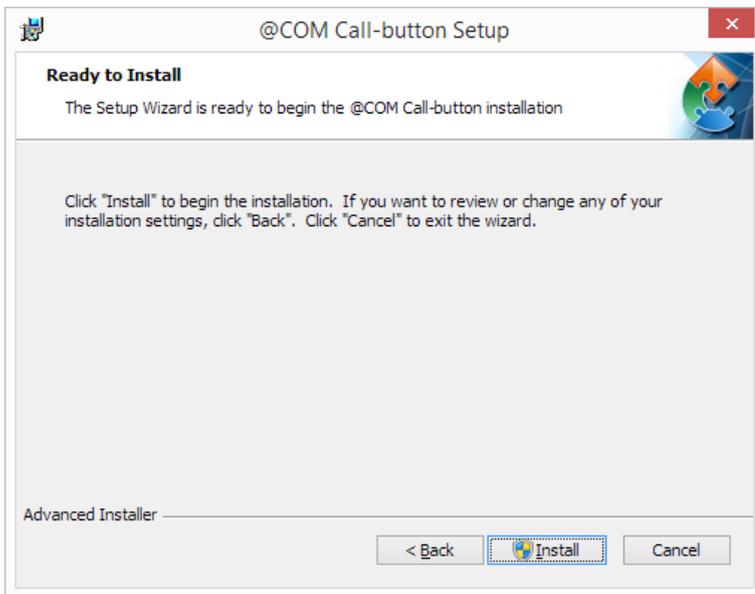
Unzip the "at-com-callbutton v2.4.3" archive and execute atcom-callbutton.msi.



Click "Next".

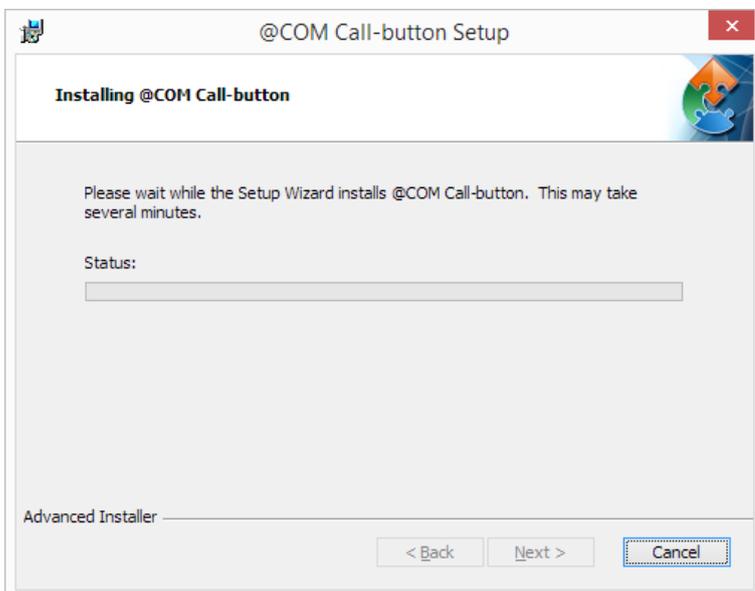


Select the installation folder and click "Next".

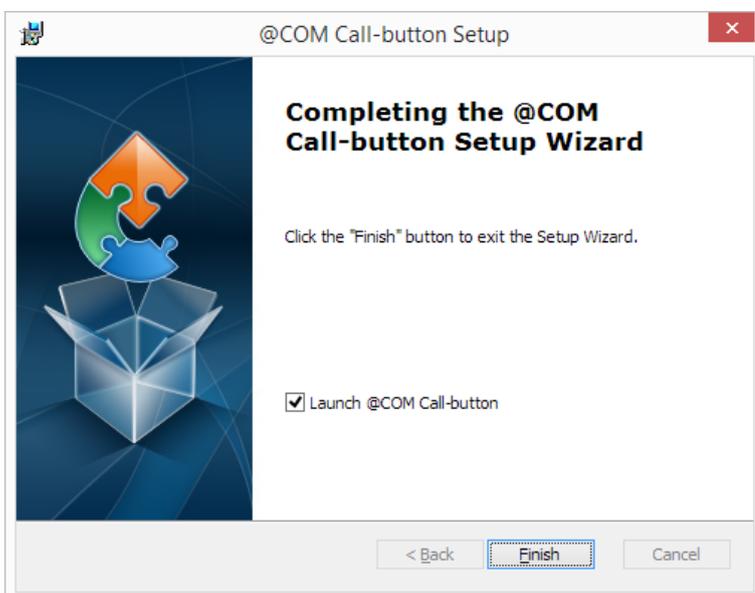


Click "Install".

When you are prompted with "User Account Control" click "Yes" to install the @COM Call-button.



You will see the progress of the installation.



When the installation is completed, click on "Finish".
By default, the @COM Call-button will be launched.

4. Configuration

When the Call-button is launched for the first time, you will be prompted for the configuration.



Server address: hostname or IP address of the @COM Business Manager
Username: Username of a user in @COM Business Manager
Password: Password of a user in @COM Business Manager
Save password: By default, the "Save password" checkbox is selected.
Login automatically: You can select the "Login automatically" checkbox.
Otherwise you will be prompted with the screen every time the Call-button is launched.

Now click "Login".

If all settings are correct, the Call-button will be minimized to the notification area of Windows. You can shutdown the Call-button, when you right-click the Call-button icon  and click "Exit".

5. Other settings

5.1 Config.ini

In the configuration file "config.ini" you can set the following settings:

server: this is the Server address you have entered in the Call-button
language: you can change the language of the login screen of the @COM Call-button.
By default you can choose English and Dutch.

5.2 Language.ini

In this file you can change the existing languages (English and Dutch) or add new languages.

5.3 Settings in Windows registry

Only the "Server address" is used for all users of the PC or terminal server and is saved in the configuration file "config.ini" located in the installation directory of the @COM Call-button.

All other settings are saved in the user profile. These settings can be found in the Windows registry in \\Computer\HKEY_CURRENT_USER\Software\AtCom\CallButton.



6. Using the Call-button

To dial a number using the Call-button:

- Select a phone number in any Windows application.
The number format is automatically recognized by the @COM Business Manager, so you can select a number in any number format (e.g. 0101234567, +31 (10) 1234567, 0031101234567, etc.)
- Press the "pause" key on your keyboard.
- The action depends on the type of the phone:
 - o Fully supported phones: the phone starts calling the number in handsfree mode
 - o Partially or Basic supported phones: answer the call on your phone, and the number is called

When the number is not dialed correctly while the selected phone number format you've selected is correct, ask the administrator or your supplier of the @COM Business Manager for support.





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