@COM Voice Recording

Records all your incoming and outgoign calls

General Information

The @COM Voice Recording is a feature in the @COM Business Manager which enables you to record all you incoming and outgoing calls. The details of a call and the actual recording can easily be viewed and listen to in from within your web browser. Recordings and call-details can automatically be archived periodically through upload to an FTP/FTPS or SFTP server. Integration with the @COM Web services is available and will enable your application to retrieve details about available recordings and call-details or even download the actual recordings into your own storage.

General Features

Features

- Record incoming calls for specific DID's
- Record outgoing calls via specific trunks
- Web services to retrieve new available recordings
- Auto archiving to FTP/FTPS and SFTP servers

User interface

- Order calls by start time, duration, source number, destination, direction or caller ID
- Play recording in your browser using the browser built-in HTML5 Audio player
- Download recordings

Technical Specifications

Platform

- Web based application to play and view recordings and its details
- Platform independent
- Compatible with Microsoft Internet Explorer 9+
- Compatible with Google Chrome
- Compatible with Mozilla Firefox 3.5+
- Safari 3.1+
- HTML5 technology
- JSON RPC web services
- Support for FTP/FTPS/SFTP server for auto archiving
- WAV or GSM file format

@COM Voice Recording web interface screenshot

	Call-ID	Start time	Duration (s)	Source	Destination	Direction	Caller-ID	Filename	
☐	1415970241.642	14-11-2014 14:04:04	1	401	112	OUTBOUND	Wouter Bos	1415970241.642.gsm	▶
☐	1415970231.638	14-11-2014 14:03:53	4	437	285	OUTBOUND	Aastra 6865i	1415970231.638.gsm	▶
☐	1415969946.610	14-11-2014 13:59:17	0	437	285	OUTBOUND	Aastra 6865i	1415969946.610.gsm	▶
☐	1415969879.602	14-11-2014 13:58:03	4	437	285	OUTBOUND	Aastra 6865i	1415969879.602.gsm	▶
☐	1415969546.574	14-11-2014 13:52:28	4	437	285	OUTBOUND	Aastra 6865i	1415969546.574.gsm	▶
☐	1415969308.556	14-11-2014 13:48:31	3	437	285	OUTBOUND	Aastra 6865i	1415969308.556.wav	▶
☐	1415968489.423	14-11-2014 13:34:52	1	0107420260	403	INBOUND	TechNetworks BV	1415968489.423.wav	▶
☐	1415706952.745	11-11-2014 12:55:54	11				Marx Rutte	1415706952.745.wav	▶
☐	1415706756.709	11-11-2014 12:52:39	9				Marx Rutte	1415706756.709.wav	▶
☐	1415706124.649	11-11-2014 12:42:07	15				Wouter Bos	1415706124.649.wav	▶
☐	1415706093.640	11-11-2014 12:41:46	11				Ramon Test (310)	1415706093.640.wav	▶
☐	1415706030.631	11-11-2014 12:40:48	43				Aastra 6755i	1415706030.631.wav	▶
☐	1415705948.622	11-11-2014 12:39:12	75				Aastra 6755i	1415705948.622.wav	▶
☐	1415705823.613	11-11-2014 12:37:20	10				Aastra 6755i	1415705823.613.wav	▶
☐	1415705768.604	11-11-2014 12:36:27	26				Aastra 6755i	1415705768.604.wav	▶
☐	1415705089.595	11-11-2014 12:27:44	41				Aastra 6755i	1415705089.595.wav	▶
☐	1415704476.585	11-11-2014 12:14:38	285	0107420260	401	OUTBOUND	Wouter Bos	1415704476.585.wav	▶
☐	1415703726.565	11-11-2014 12:02:22	3	0107420260	402	INBOUND	TechNetworks BV	1415703726.565.wav	▶
☐	1415703700.556	11-11-2014 12:01:44	11	0107420260	424	INBOUND	TechNetworks BV	1415703700.556.wav	▶
☐	1415703639.542	11-11-2014 12:00:41	15	0107420260	424	INBOUND	TechNetworks BV	1415703639.542.wav	▶

search   download

Popup window:
1415704476.585 - 0107420260 -> 401 - ...
192.168.161.100/voicerecording/index.php?m=VoiceRecordings
4:45

Start time: 2014-11-11 12:14:38
End time: 2014-11-11 12:19:23
Source extension: 0107420260
Destination extension: 401
Direction: OUTBOUND
CallerID: Wouter Bos

Results: 101   Previous 1, 2, 3, 4, 5, 6 Next   Results per page: 20