@COM Presence Board

Web based extension state monitoring application

General Information

The @COM Presence Board is a web application that displays the current states; available, unavailable, ringing, busy, logged off and forwarded of selected extensions. Depending on the programming of the @COM Business Manager you can easily see whether a colleague is on the phone or not. And if you're using the flex-working feature, you can also see if a flex-worker is in the office and where is logged on.

Extensions can be placed in groups to create customized overviews (tabs). For example each department or location can be configured in separated overviews containing only the extensions for the particular department or location, which will make it lots easier to search for the right person.

General

Features
- Multi tabbed screen of extension status
- Search on name
- Show extension state
  - Unavailable/Logged off state
  - Busy state
  - Ringing state
  - Forwarded state
- Display Extension number
- Display Extension name
- Flex-working support
- Click-to-email
- Easy to add extra columns
- Multi language support

Technical Specifications

Platform
- Webbased application
- Platform independent
- Compatible with Microsoft Internet Explorer 6+
- Compatible with Mozilla Firefox 2+
- HTML / AJAX technology

System Limits
The limits regarding the @COM ACD Wallboard depend on the @COM model. Check the datasheet of the @COM model for all system limits.

@COM Presence Board Screenshot

| | PETER Connects | Presentatieruimte | Showroom | **Flexwerkers** | | |

Name:

	Extension	Name	Logged on to extension	Forwarded to	E-mail address	Mobile
○	571	Andre Rouvoet			A.Rouvoet@at-com.nl	0678945612
○	572	Ernst Hirsch Ballin			E.H.Ballin@at-com.nl	0645612378
○	573	Maria van der Hoeven			M.van.der.Hoeven@at-com.nl	0612345678
○	574	Jacqueline Kramer			J.Kramer@at-com.nl	0632165498
○	575	Bert Koenders			B.Koenders@at-com.nl	0665498732
○	581	Eberhard van der Laan			E.van.der.Laan@at-com.nl	0698732165
○	582	Nebahat Albayrak			N.Albayrak@at-com.nl	0696385274
○	583	Jan Kees de Jager			J.K.de.Jager@at-com.nl	0685296374
○	584	Jack de Vries			J.de.Vries@at-com.nl	0674185296
○	585	Sharon Dijksma			S.Dijksma@at-com.nl	0675342915
○	596	SoftClient				

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